

Inspection of Training centers By IRIS-Corp

As we know that industry-specific Sector Skill Councils (SSC's) focuses on Training and Assessments of the candidates on the PAN India level and under this Training and Assessment Program (named as RPL.01, it is a process of assessment of an individual's prior learning to give due importance to learning as an outcome rather than learning as a process), SSC's nominates various Training Providers to enroll their candidates and provide them training under RPL.01 Project. It's a 4 days continuous program and on the 4th Day of the program, candidates undergo the assessment process and passed candidates get the certificate.

One of the Industry-specific Sector Skill Council named Domestic worker Sector skill Council (DWSSC), have started to enroll training providers for RPL.01 Project.

Challenges under this Project

The major challenges faced by DWSSC are:

1. Whether the training providers who are enrolled by DWSSC are providing the training to the candidates on ground level or not?
2. Candidates who are enrolled by the training providers through mobilization are genuine or not?
3. The Candidates enrolled by Training Providers are household workers who are unorganized and difficult to handle.
4. The trainers providing the training to the candidates himself have the knowledge of the subject or not?
5. The center of the training is as per the RPL.01 Guidelines or not?
6. The equipment at the training center is in the working conditions or not?

Although DWSSC SPOC cannot present at every location of RPL.01 Training centers, they have empanel IRIS Corporate Solutions Private limited as their Inspection Agency and gave a target to inspect 25 Training Centers across 10 states in a very short span of 8 Days.

Solutions

The objective of IRIS-Corp was to support SSC by making the Inspection process more streamlined, effective, and efficient, thereby, reiterating the quality of services provided by IRIS-Corp.

IRIS-Corp ensured proper set up before Inspections were started. IRIS-Corp has identified suitable Field Inspectors from the pool of Certified Assessor. Each one of our inspectors has vast exposure and they also know what inputs are required, hence extensive checklist was created for the inspection, which has played an important role in the overall inspection process. These Field Inspectors have been deployed at all the 25 Locations and given orientation. Having an external specialist conduct Inspections ensures an objective approach toward Quality Assurance.

Using IRIS-Corp's technology driven approach, Field Inspectors have track the Training centers locations and ensured the Training Centers have been located as per the Skill Development Management System (SDMS) Portal. Field Inspectors also cross check the knowledge of the trainers by conducting assessment of the trainers in their Job role on our assessment platform. Field Inspector identifies the count of candidates who are genuine by checking the Aadhar card of each candidate and clicking the photograph of each candidate holding his/her Aadhar card in their hands. Field Inspector have checked the conditions of

equipment present at the Training Centers and shared their Feedback with IRIS-Corp. Field Inspector has also interacted with the candidates who have also helped in the effectiveness of the inspection.

IRIS-Corp Team is committed to adhere to the schedule shared by DWSSC. IRIS-Corp have collected and collated the details from Inspector then prepared the Inspection Report as per the Guidelines set by DWSSC and submitted the same within stipulated time.

It was a matter of pride for IRIS-Corp to undertake pioneering work in the field of Inspection and successfully overcome hurdles that made this assignment particularly challenging.

Here are few pics of the Inspection



Group Photograph



Inspector evaluating the skill and Knowledge of Candidates

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